



Meet and Greet Form

Elise's Fluffy Friends Meet and Greet Form

What is this form for?

This form is designed to help me get to know your pet better and gain an understanding of their needs. It also allows me to capture any specific information or requests from you which you feel are important. This might include details such as medical needs, physical demands or walking requirements. Having this detail will allow me to keep your pet safe, personalize my service according to their needs, and ensure that I know how to proceed in the rare event of an emergency.

What Elise's Fluffy Friends expect from you:

- I expect full honesty from you as a client. The more relevant information you can provide, the better service I can deliver. For example, any specific behavioral triggers, off-lead behavior etc.
- I expect you to follow the terms and conditions of the services. For example taking note of the cancellation policy and details regarding emergency vet visits.

What you can expect from Elise's Fluffy Friends:

- You can expect full honesty back. This ensures that you have full trust and assurance in me when your pet is in my care. If I feel there are any problems regarding your pet I will always raise these in conversation with you.
- I will provide the very best service for you and your pet.

Clients Details

Your Full Name:

Your Full Address:

Your Telephone Number(s):

Your Email Address:

Emergency Contact Details e.g another number to contact you on or another address if you're not in:

Pets Details

Your Pet's Name:

Your Pet's Age:

Your Pet's Vet Details e.g address and telephone number:

Does your Pet have any medical needs, any physical needs, allergies or any other needs I should know about:

Yes / No

If Yes please explain:

What is the temperament of your pet like? Please describe in as much detail as you can as this is vital to know. This can determine the walks I do with your pet, whether it's suitable to socialize with other dogs/animals and how I determine our boundaries together etc:

How is your dog's recall? Any particular words that work well or they respond to? Does your dog respond to a whistle or a clicker? Please describe any information or requirements below:

Is your dog better on lead or off lead or both? Any requests or requirements regarding this?

Does your dog like ball play, stick play or like taking any toys on their walk?

Yes / No

If yes please describe below:

What are things your pet likes? Treats, toys, types of walks etc. Any you can think of that allow me to personalize my services with them, please describe below:

What are things your pet dislikes? Toys, treats, sounds, specific dogs, car journeys, smells etc. Any you can think of that allow me to personalize my services with them, please describe below:

Is your pet microchipped?

Yes / No

If yes please put the details below:

Is your pet insured?

Yes /No

If yes please put the details below:

What is the height, weight and length of your dog? This is needed for me to ensure they will fit comfortably in my car crates:

If this is regarding a Pet Pop In or a Doggy Drop In and you would like me to feed your pet, please state where the food is located in your house, what it's called, the amount you want me to serve, what time of day this is for and state any other requirements you think needed:

If this is regarding a Pet Pop In or Doggy Drop In and you would like me to give your pet any medication (pills only) please state here where they're kept, how you would like to be given e.g in a piece of food or just on their own, what time of day these should be given and how much of the medication I should give:

If this is regarding a Pet Pop In or Doggy Drop In, does your pet have any cues or commands that would be useful. If you have any please state these below:

Consent

Do you give consent for Elise's Fluffy Friends to post videos and photos of your pet on their social media?

Yes / No

Do you give consent for Elise's Fluffy Friends to contact you regarding updates to services or changes in the business?

Yes / No

Do you give consent for Elise's Fluffy Friends to text you updates on your pet during services e.g Dog Walking, Doggy Drop In's or Pet Pop In's?

Yes/ No

Elise's Fluffy Friends has a 48 hour cancellation policy. If you cancel a service in under 48 hours a full charge for the service will be taken. Due to being a small business, last minute cancellations leave big gaps in my day as well as the money that I'm earning. If you think you need to cancel or reschedule that is no problem but please give as much notice as possible. Do you give consent and understanding for this policy?

Yes/No

Do you give consent that in the rare and unlikely event of an emergency, Elise's Fluffy Friends may need to urgently take your pet to the vets. Whilst I will always try to contact you first, depending on the circumstances, this might not be possible. By signing this, you are consenting to this, and also to the fact that Elise's Fluffy Friends assumes no liability for any vet costs incurred, and that they will be solely your responsibility.

Yes/ No

I confirm that I am happy with the terms of service, and all stated details within the Consent section.

Signature:

Date:

Additional Comments?

If you have any additional comments or requirements you wish for me to know please do put this below:

Please sign here to confirm all information in this form is true and you are happy with everything discussed:

Date:
